

SENATE BILL 147

By Norris

AN ACT to amend Tennessee Code Annotated, Title 56,
Chapter 61, relative to external review.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. Tennessee Code Annotated, Title 56, Chapter 61, Section 116, is amended by deleting Subsection (g) in its entirety and replacing it with the following:

(g) The health carrier shall include in the notice provided to the aggrieved person, a statement that additional information may be submitted in writing to the external review organization within six (6) business days following the date of receipt of the notice provided pursuant to subdivision (f)(2), and that the external review organization shall consider such additional information when conducting the external review. The external review organization is not required to, but may, accept for consideration such additional information submitted by the aggrieved person after six (6) business days. The external review organization shall forward to the health carrier any information received from an aggrieved person no later than one (1) business day after the date the information is received by the external review organization.

SECTION 2. Tennessee Code Annotated, Title 56, Chapter 61, Section 116, Subsection (i) is amended by adding the phrase “within six (6) business days” after the word “received” and before the word “pursuant”.

SECTION 3. Tennessee Code Annotated, Title 56, Chapter 61, Section 116, Subsection (m) is amended by deleting the phrase “forty-five (45)” after the word “Within” and before the word “days” and replacing it with the phrase “forty (40)”.

SECTION 4. Tennessee Code Annotated, Title 56, Chapter 61, Section 116, Subsection (n) is amended by deleting the phrase “Within one (1) business day” at the beginning of the first

sentence and replacing it with the phrase “Within two (2) calendar days”. Subsection (n) is further amended by deleting the word “business” after the phrase “Within three (3)” and before the word “days” and replacing it with the word “calendar”.

SECTION 5. This bill shall become effective upon becoming law, the public welfare requiring it.